PCM Service Bulletin

SERVICE UPDATE Dampener Plate Noise

#SUP2007-01 January, 2007

Engines Affected: Engine Serial Number Range 462197 through 470936 V-Drive Models ONLY - xx-570V-xx and xx-600V-xx

The dampener plate, in some cases, creates a 'rattle'. The 'rattle' occurs in forward gear, at idle speed, after a prolonged (1-2 minutes) idle. Upon investigation, PCM has found the source of the problem to be a spring tension issue with *some* of the dampener plates used on the engines in the affected serial number range. Be assured that this is a noise issue only, absolutely no adverse wear or damage is occurring in the drive train or engine.

IMPORTANT: Only a very small percentage of V-drive boats have exhibited the symptom described in this update. V-Drive boats that do not exhibit the symptom described in this update, **should not** and **do not** require the repair action specified.

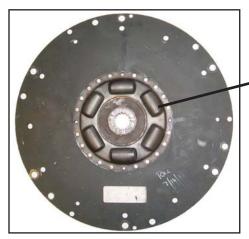
In order to maintain the highest level of customer satisfaction, PCM recommends that dealers check all V-drive boats, in the affected serial number range, for the 'rattle' as part of the Pre-Delivery Inspection or recommissioning after winter storage. This check can be accomplished by idling the boat in forward gear for 1 to 2 minutes. PCM will authorize the replacement of the Dampener Plate (R140016) on boats that have the condition present.

Time allowed to remove, replace the dampener plate, and re-align the power train is 5.2 hours. **NOTE:** Add an additional 1.0 hour labor for engines equipped with a Fresh Water Cooling System.

In order to receive replacement Dampener Plate(s), complete a PCM Warranty FASTFAX application referencing this service update (#SUP2007-01) and fax it to the PCM Warranty Department. Replacement Dampener Plate(s) will be shipped once the claim is received.

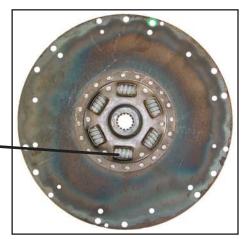
Please inspect your inventory and replace stock Dampener Plates, P/N R140016, that look like the picture below left. Submit a FASTFAX form with 'PARTS' on the serial number line, to exchange for the current Dampener Plate. (Refer to the picture below right, for the current Dampener Plate, P/N R140016.)

IMPORTANT: This bulletin does not reflect a safety related issue. It is intended to maintain and improve overall customer satisfaction.



Suspect Dampener Plate - Note the dampener springs are covered.

Current Dampener Plate - Note the dampener springs are uncovered.



PCM Ranks Highest in Customer Satisfaction. Thank You for Your Support!

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